

Guide to Fares and Tickets

YOUNG PERSONS BUS CONCESSION CARD

Scotland-wide concessionary travel scheme for young people. The holder is entitled to a discount of 1/3 off adult single fares.

YOUNG SCOT CARD

Holders are entitled to 1/3 off Stagecoach Express single fares.

Standard Fare

All passengers are expected to have a valid ticket or pass for their journey. Passengers who fail to show this when requested will be asked to pay a Standard Fare Charge of £30 and may face prosecution.

Dealing with Change

To help us to run your services smoothly the correct fare is always appreciated. Our drivers will provide change if they are able to do so. If there is insufficient change, the driver may provide you with a change voucher in lieu of cash which may be redeemed at an office of the local operating company. We regret that credit cards, debit cards, cheques and foreign currency cannot be used on board our buses.

Dogs

There is no charge for dogs. Guide dogs and assistance dogs will be admitted at all times. Other dogs will be permitted to travel at the drivers discretion.

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customer services
01592 642394

Email: eastscotland@stagecoachbus.com

Website: www.stagecoachbus.com

or write to:

Customer Services
Stagecoach East Scotland
Travel Shop
Kirkcaldy bus station
Hill Street
Kirkcaldy
KY1 1HX

If you are unhappy with our response you may contact the Bus Passengers Platform

All appeals should be addressed to:
Bus Passengers Platform
Scottish Government
Area 2D Dockside
Victoria Quay
Edinburgh
EH6 6QQ

Tel: 0131 244 5306

Email: buscomplaints@scotland.gsi.gov.uk

nationwide bus times

 **traveline**
public transport info
0871200 22 33
Calls cost 10p per minute plus network extras
Mobile and other providers' charges vary



Guide to Fares and Tickets

This Guide provides a summary of our fares and tickets, together with details of certain local travel conditions. Full details of our Conditions of Carriage are available in a separate leaflet or on our website at www.stagecoachbus.com

Key Ticket Types

We have a range of different ticket types designed to meet your needs. Full ticket price information and boundary maps are available in a separate leaflet or on online at www.stagecoachbus.com

SINGLES

– designed for the occasional passenger making one or two journeys

DAYRIDER

– designed for those passengers making several journeys in one day, providing unlimited travel

WEEKLY

– valid for 7 days of unlimited travel within defined areas

LONGER TERM

– available through our website for our regular customers

Singles

Our single fares range from 70p to £11.85. If you would like fares details for a particular journey in advance, please contact us. Contact details can be found on the back page of this leaflet.

Dayrider

All of our Dayrider tickets offer 1 day's unlimited travel on Stagecoach buses in East Scotland and can be bought from the driver. See our Tickets To Go leaflet for more information.

Group Tickets

Some of our dayriders have a group ticket option, which allows 1 day's unlimited travel within the selected ticket boundary area for 2 adults + 2 children* **or** 1 adult + 3 children **or** 3 adults .

Group tickets can be used after 0930 Mondays to Fridays, anytime weekends and public holidays, and can be bought from your driver.

* Children must be aged under 16 and carry appropriate proof of age

Weekly

Our weekly megarider tickets offer 7 consecutive days of unlimited travel on Stagecoach buses in East Scotland within the boundary you have selected. They are valid from the date of purchase and can be bought from the driver. Megarider zones and prices can be viewed on our website.

Longer Term Tickets

For those passengers who are looking for money saving deals then our range of longer term tickets may be the best option. We like to reward customers who commit to us for longer with more discounts.

4 week/ 13 week/ Annual Megarider - Offers the same validity as our weekly megarider, a longer term megarider allows unlimited travel on Stagecoach buses in East Scotland within the boundary you have selected. Available from www.stagecoachbus.com

4 week/ 12 week Unirider - Student only ticket. Allows unlimited bus travel within the zone you have selected. View zones and buy tickets at www.stagecoachbus.com

FIFE ONLY

Flexirider - 12 rides for the price of 10 - buy from the driver and use whenever you like within 28 days.

STRATHTAY ONLY

10 Journey Ticket - 10 rides for the price of 8 - buy from the driver and use whenever you like within 28 days.

Commuter Cards (Strathtay only)

7 Day/ 28 Day Commuter Card - unlimited travel between two points of your choice. Contact your local travel shop for more information.

Fares for Children

UNDER 5

Up to 4 children under the age of 5 can travel free when accompanied by a responsible passenger, providing that they are seated in a buggy in an appropriate space on the vehicle and/or do not occupy a seat to the exclusion of a fare paying passenger.

OVER 5

Children aged between 5 and 15 inclusive qualify for a concessionary fare of half the price of an adult single fare. You may be asked for ID to prove your age – failure to show on request will mean that the full adult fare is payable. Passengers aged 13 to 15, in particular, are advised to carry a proof of age card.

Concessionary Travel

There are concessionary travel schemes for many categories of passenger.

SCOTLAND-WIDE FREE BUS TRAVEL FOR OLDER AND DISABLED PEOPLE

If you are 60 and over or have a disability you may be entitled to free bus travel, through the National Entitlement card scheme operated by the Scottish Government. The terms, conditions and rules applying to these schemes are the responsibility of the pass issuing authority.

